

General conditions and terms

WKE Konzert- & Eventveranstaltungs GmbH, registered office Opernring 7/19 1010 Wien is a member of the Chamber of Commerce Vienna, department of recreational businesses. Holder of a business license for the unrestricted businesses "concert organization" and "concert agency".

Registered with the Commercial Court Vienna with the company register number 445810 d, the VAT identification number ATU 70 26 57 13 and the DVR number (data registration number) 09 / 260 3711. WKE is the organizer of the Johann Strauss Concerts.

The concerts take place from 23.03.-31.10.2016 daily at 8:30 P.M. in the Sofiensäle; there is a concert on December 24th and the concert takes place at 3:00 P.M., on December 31st at 7:00 P.M. and on January 1st at 8:30 P.M. From 25th of December-30 th of December the concerts take place at 8.30 P.M.. In exceptional cases, concerts may take place at other Viennese Concert Halls. Please note that customers may not claim a specific concert hall for the concert.

Bookings

Online bookings are made by credit card only. Tickets are not valid until payment is received in full. By providing the credit card number as well as the credit card's expiration date, the customer authorizes WKE to charge the credit card with the total amount of the booking following the booking confirmation even without the holder's original signature.

Cancellation

The Mail Order and E-Commerce Sales Act does not apply to contracts entered into with WKE relating to recreational services, especially tickets for events (cf. article 6, paragraph 3 of Council Directive 97/7/EC). This implicates, among other things, that the customer has no revocation right (cf. § 3, paragraph 4, clause 2 of the Austrian Consumer Protection Act). Therefore, every ticket order shall be binding immediately upon confirmation by WKE and obliges the customer to pay for the tickets ordered.

Delivery, use

Your concert tickets will be put aside for you at the box office. Admission tickets may not be used improperly; they may not be copied or modified. By using the admission ticket, the user automatically accepts the organizer's general terms and conditions as well as the house rules at the venue.

Cancellation of events, changes, refunds

If an event is cancelled, original tickets may be mailed in for a refund by registered mail up to two months following the scheduled date to WKE, Opernring 7/19, 1010 Wien. Your name and bank account number, banking institution and bank identification number are required for the retransfer. We reserve the right to minor changes or justified changes regarding the cast and program. In the event of a cancellation, rescheduling, change in program or cast no compensation for expenses (e.g. travel, hotel, advance sale fees or shipping fees) shall be given.

General stipulations

Viennese event law requires all guests to check their coats or jackets in the cloakroom. The service of the cloakroom is subject to a fee. In the event of a fire or other disasters, please follow the instructions given by present staff members. Please remain calm! Photography or video recording is not permitted during the concert. Beverages are permitted in the bar area and the patio only.

Data protection

The customer acknowledges that all electronically provided data will be processed electronically by WKE for the purpose of contract administration. The customer also agrees to the transfer of this data to affiliated companies (parent company or subsidiaries) in accordance with the legal provisions and restrictions of the Data Protection Act 2000. Please note that the customer may revoke this consent at any time.

House rules, court of jurisdiction, applicable law

By purchasing a ticket, guests accept the house rules of the Sofiensäle as displayed at the venue. The court of jurisdiction for business customers and international private customers is the competent court

in Vienna; the court of jurisdiction for national private customers is their locally competent court. These terms and conditions are governed by Austrian law - excluding the conflict-of-laws rules.

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Opernring 7/19

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Tel.: +43 1 890 66 64